

## Guru Gobind Singh Indraprastha University

"A State University established by the Govt. Of NCT Delhi" Sector 16-C, Dwarka, New Delhi – 110078



F. No.: GGSIPU/CCGPC/2023/ 490

Sub. Placement opportunity for graduate students of 2023 passing out batch in the company "HDFC Life", Campus2Corporate - Graduate Trainee (GT) Program for FY 2022 - 23

Dear Placement Officer,

Greetings from CCGPC, GGSIPU!!!

Please find below details of Placement opportunity for graduate students of 2023 passing out batch in the company "HDFC Life" for your reference and circulation to students to apply on given link by 1<sup>st</sup> March 2023:

Registration link: https://forms.gle/m4SRayc53D8swwbv5

HDFC Life is commencing new Campus Hiring Program named as Campus2Corporate - Graduate Trainee (GT) Program for FY 2022 - 23 to hire Graduate Trainees PAN India

According to the latest Economic Survey released by the Ministry of Finance, only 3 out of 100 people in India have Life Insurance Policy making India an under-penetrated market. Contrary to that India is also the 10th largest Life Insurance market globally and it is set to witness double-digit growth over the next three years (2025) and will be creating approximately 40,000 new jobs per year.

Hence HDFCLife as an Industry leader have framed many Campus to Corporate Programs for the Graduate as well Post Graduate students to fill in the abundance of job opportunities available in Insurance Industry.

Please find attached below the presentation which will give you an overview of the GT Program along with the GT Job Description which has the details on roles and responsibilities of the GT profile.

#### Process:

- 1) Pre-Placement Session (PPS)
- 2) online assessment w.r.to Aptitude Skills
- 3) Final interview

Remuneration: Stipend of INR 2.50 LPA to 2.75 LPA (basis city categories) is paid to graduate trainees during their first year of program.

LAST DATE FOR REGISTRATION IS 1st March 2023.

(Ms. Nisha Singh)
Training and Placement Officer,
CCGPC, GGSIPU





**Graduate**Trainee Program



# Selection & On-boarding Process

# Pre Placement talk at campus

**RHR & Line** 

Pre placement talk with the campus

### **Assessment-BHR & Central SPOC**

**Candidate profile creation** 

Assessment to conducted for Selected candidates (Communication & cognitive)

### **Interview & Selection**

**BHR & TM** 

Shortlisted candidates to be further processed for Group discussion/panel interview

# **Documentation & offer rollout - BHR & HR ops**

Release of - letter of intent

Letter release post selection

## Pre Joining On-boarding -BHR & L&D

**Pre joining Learning** 

MLearn -10 Days, ILT- 6 days, eCode creation post successful completion of Pre Joining Training

## Post Joining On-boarding - BHR & L&D

Post joining training

Skill Practice, OJT, Assessment 6 months from DOJ

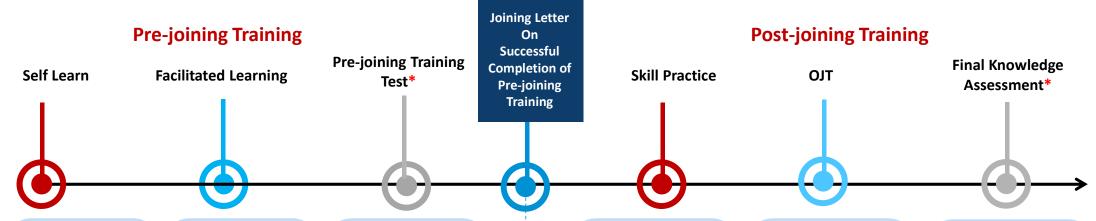








# Onboarding Training - Banca



#### **MLearn**

**Duration**: 10 Days

#### **Topics covered:**

- HDFC Life
- Insurance Concepts
- Graded Quiz\*

Weightage in Final Knowledge
Assessment: 15%

# **ILT (Practiced- focused Induction)**

**Duration**: 6 Days

#### **Topics Covered:**

- LI Concepts
- Channel/Role
- Channel Partner Engagement
- Products/ Process

#### Attendance:

Mandatory for all ILT sessions

### **Proctored on MLearn**

When: At the end of the Facilitated Learning Phase (ILT)

#### **Topics Covered:**

- LI Concepts
- Products

Weightage in Final Knowledge

Assessment: 20%

#### **Practice in Classroom**

**Duration**: 5 Days

# Skilling at the Bank Branch

**Duration**: 4 Weeks

#### **Skills Covered:**

- SP Engagement
- Pitching Products
- Handling Objections
- Logging in proposals
- Lobby Management
- Customer Servicing

### **Proctored on MLearn**

When: 6 Months from the date of joining

#### **Topics Covered:**

- LI Concepts
- Channel-specific knowledge
- Products
- Processes

<sup>\*80%</sup> passing criteria for all the Graded Quizzes, Onboarding Assessments and Tests (to be cleared in first 5 attempts).

# Career Path - For Bancassurance Channels

Sales development Manager

You Graduate Trainee









# Thank You









#### Job Description of Graduate Trainee (GT) in Bancassurance Channels

#### **About HDFC Life:**

HDFC Life, established in 2000, is a joint venture between HDFC Ltd, one of the India's leading housing finance institution and Standard Life Aberdeen, a global investment company. We have presence across the country with a liaison office in Dubai.

HDFC Life being one of India's leading private life insurance companies offers a range of individual and group insurance solutions. HDFC Life continues to have one of the widest reach among insurance companies with about 380+ branches in India touching customers in over 900 cities and towns. All the work we do is based on our core values of Excellence, People-Engagement, Integrity, Customer-Centricity and Collaboration (EPICC).

You can read more about us on www.hdfclife.com

#### As a part of the HDFC Life Team, you can look forward to:

- Working for one of the top 100 Great Places To Work (GPTW) from all industries/segments, and a super brand for 8 consecutive years (Super Brand)
- Transforming yourself as an individual and a professional, with diverse kinds of roles and experiences as HDFC Life provides numerous avenues for growth and career acceleration
- Being associated with a very innovative brand (ET BFSI Innovations Tribe Summit & Awards 2020, ET Now World BFSI Congress & Awards) with a Pan-India presence of 380+ branches
- As Graduate Trainee one who progressively achieves the career ladder can become a **Leader/People Manager (First Level Leader) post 5 years of joining the GT program**. This is easily achievable if the GT is able to get one promotion per year for 5 years consistently.

#### Purpose of the Job:

**Graduate Trainee (GT)** is a **Front-Line Sales (FLS)** position in HDFC Life, which is an Individual Contributor position in Sourcing Role who is expected to achieve the Business Deliverables for the mapped channel partners through professional and engaging relationship in order to gain mind share first and market share next.

#### Bancassurance – Any Partner Relationship – Duties & Responsibilities:

- Building a strong relationship with the sales team of channel partners
- Meeting the prospective customers with channel sales team to sell insurance solutions
- Achieving sales targets as per channel strategy
- Providing pre and post-sales support
- Ensuring quality of business and persistency
- Overall the Front-Line Sales (FLS/GT) need to ensure to Engage Channel Partners
- Strive for Customer Satisfaction and Overall Achieve Sales Targets

#### **Critical to Quality (CTQ) Criteria for the profile:**

- Educational Qualification: Graduate from any stream
- Age: 21 to 25 yrs
- Work Experience: Not Applicable/Freshers
- One with a pleasant personality, good communication skills and a go-getter attitude
- One who loves the challenge of chasing and meeting sales targets
- Has the passion to manage channel partners and maintain a professional relationship

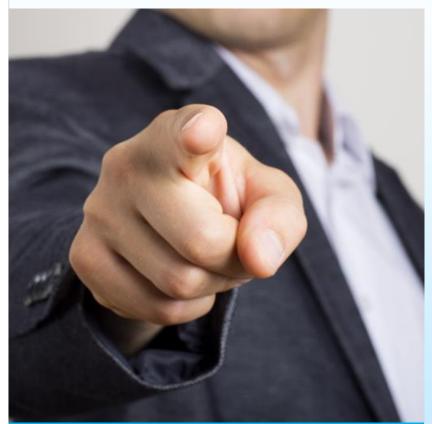




**Graduate**Trainee Program

Campus2 Corporate

# **Agenda**



Why You?



Why Us?



Together, how do we look?

# Why You?

Because, You have the potential to move from...

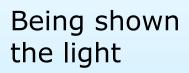


To

**Trainees** 



**Team Leaders** 





**Guiding Light** 

Raw, rookie talents



Mature, Well Groomed, Responsible Professionals

Why YOU?

Why Us?

# Why You?

**Because we Believe You...** 



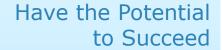
Are Ready to Think



Have High Learning Quotient



Are Talented





Are Digitally Savvy

Why YOU?

Why Us?



**Industry** 

WE

**Institution** 

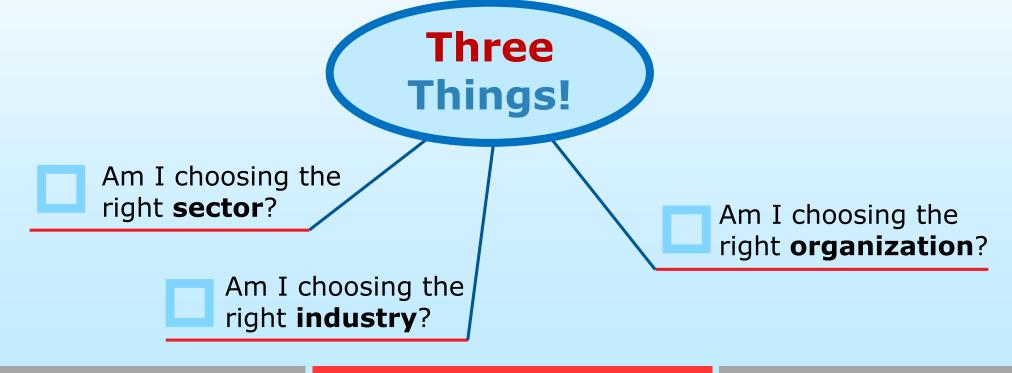
**Impact** 

Why YOU?

Why Us?



# What you should check for when stepping into the corporate world?



Why **YOU?** 

Why Us?



# With us, be assured, you can tick all the three boxes!



Yes, I am in the right **sector**.

We have demonstrated profitable growth in the last 5 years and the growth story looks promising.



Yes, I am in the right organization.



Yes, I am in the right industry.

# **Insurance Industry: Current State**



India Insurance market stands at **\$131 bn** as on **FY22** and will reach a size close to **\$222 bn** by **FY26** 





In 2020 the insurance industry's value-added to **GDP** stood at **3.1 percent** 



India's Per Capita Insurance **Density** is **\$78** 

# **Pre and Post COVID Shift**

A **30-40% increase** in buying by those in the age group of **20-30 years** 

Life insurance companies reported impressive growth of **22.47%** in new business premium (NBP) to **Rs 27,464 crore** 



Share of life insurance business in total premium for India has increased to **74.94 per cent** from 61.23%

Source: News 18, SBI Research and Statista.com

# **Aligning with Nation's Plan**





Life Insurance premiums in India are set to cross USD 100 billion by end of 2022



Digital India
Digital Insurance

Buy plans, track your policy, make renewal payments with Mobile App

# **Growth Potential**



# **Double Digit Growth**

LI industry in India is set to grow at **CAGR** of **10.3%** 



# **Increased Tie-Up Limit with Insurers**

IRDAI has proposed to inc. the max. limit of tie-ups with insurers for corporate agents from the existing **3 to 9** 

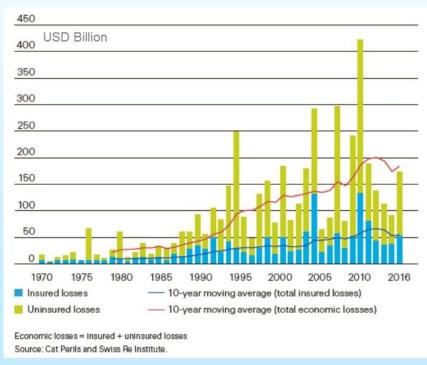


# **Third Party Products (TPP)**

Income from TPP like Insurance contributed **22%** of **operating income for private banks** 



# We are Shining, Happening and Growing



# **Highest Protection Gap**

Do Indian households have enough financial protection cover to carry on with life in the event of an untimely death of a bread earner?

Data shows that while economies and wages have grown, **life insurance** coverage has lagged behind.

Compared to other economies in our region, India has the highest protection gap – at around 90%

And this gap has increased over **4x** in last 15 years with significantly low insurance penetration and density.

This is the opportunity that we need to seize.

## **Our Institution HDFC Life**

# **Attractive from Outside**



We are a **listed firm** and the **largest** life insurance company in India in terms of **market capitalization** 



We are proud to be part of widely followed indices such as Nifty 100, Nifty Next 50, and Nifty 500, S&P BSE 100, etc.

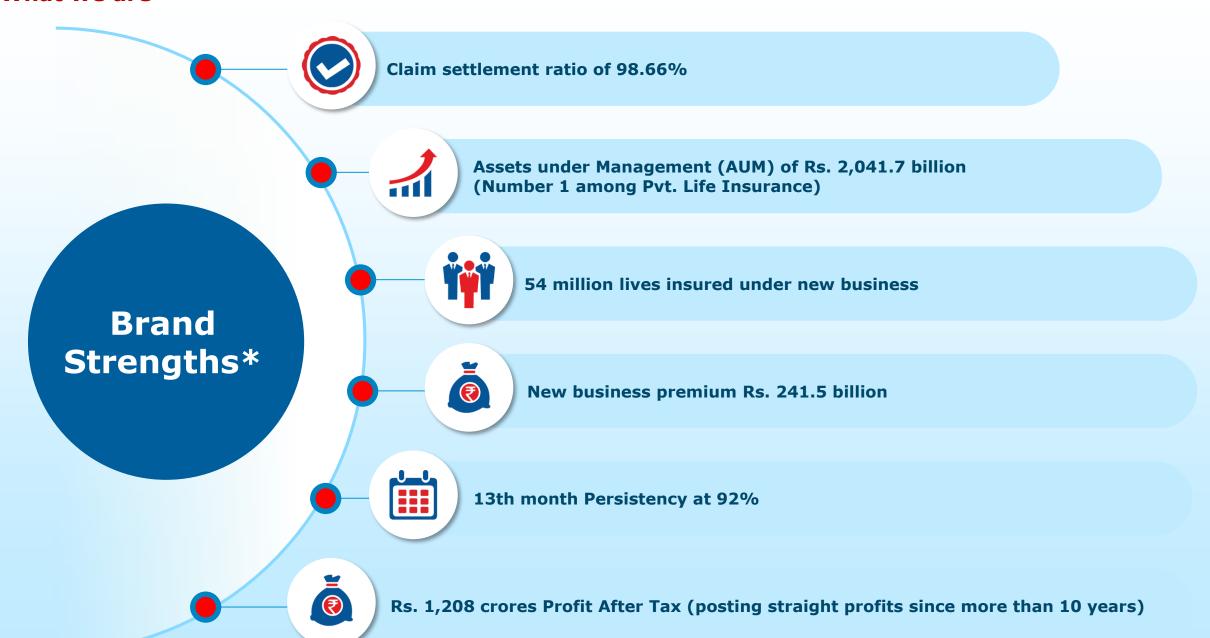


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Consistently in the top
3 in the private life
insurance space that is
highly competitive

Remarkable, year-on-year highly profitable growth

### What we are



## **Pan India presence** SRINAGAR-**CHANDIGARH** HISAR LUDHIANA **AGRA** Delhi **AMRITSAR** • LUCKNOW SIRSA . MUZAFFARPUR •KANPUR **IAIPUR** † SILIGURI 🕶 GORAKHPUR 🙋 **BHOPAL INDORE** • • PATNA **AHMEDABAD** • **•KOLKATA VADODARA** • → VARANASI **AURANGABAD** ALLAHABAD **AKOLA** • **MUMBAI** • **BHUBANESHWAR** PUNE • **VISHAKHAPATNAM** GOA ← **HYDERABAD** BENGALURU **COIMBATORE** • CHENNAI 580+ Branches PAN India

**TRICHY** 

# **Happy and Vibrant Inside**

# We are Young and Large

A **32,000** strong organization with a sizable portion of the workforce **under 30** 

# We have a Balanced Distribution Mix

Increasing share of propriety channels, strong and diversified network of 370+ traditional and 60+ partnerships in emerging ecosystems

# Lifers

# Home grown leaders

We HDFC

Home grown leaders who have leveraged growth opportunities using the well-defined lateral and vertical career growth paths

**We reward Meritocracy** 

# **We are Proud of our Brand**

A **SuperBrand** with parentage of **HDFC**, India's leading housing finance institution and **Standard Life Aberdeen**, UK's leading provider of financial services

# We are Digital and Social

Real-time customer onboarding with **mobility apps** and automation of customer service through **bots**, **digital marketing** with presence on **social channels** such as Facebook, Twitter and LinkedIn

Why YOU?

Why Us?



So, how have we structured ourselves to deliver our promise? These are the key Departments @ HDFC Life.

# **Sales and Distribution**

- Agency
- Direct Sales
- Bancassurance
- Brokers
- Sales Strategy
- Retirement and Pension
- MBFC, MFIs, PSUs, etc.
- New Ecosystem
- Strategic Alliances

# **Operations**

- Customer Relations
- Medical
- Underwriting
- Hub Operations

# **Product & Investments**

- Investment
- Product
- Actuary

# **Key Support Teams**

- Marketing
- Business Systems & Technology
- Human Resources
- Finance & Accounts
- Investor Relations
- Learning & Development
- Audit & Risk
- Ecommerce
- Strategy
- Business Insights,
- Analytics & Innovation



**Presenting** 

# **Graduate**Trainee Program



Why YOU?

Why Us?

# **What is Expected from You**



Sell Life Insurance in Assigned Bank Branch



Generate Leads



Pitch suitable life insurance solutions



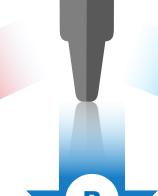
Understand customer's needs





Achieve Sales Targets





Seek referrals



in Bancassurance Sales?

**Provide After Sale Service to Customers** 



Resolve customer queries, requests or complaints



Build Relationship with Licensed Bank Staff



Support bank staff with

- Training
- Pitching life insurance products





- Joint calls
- Lead generation activities



- targetsWeekly reviews, actionable, etc

Review and track

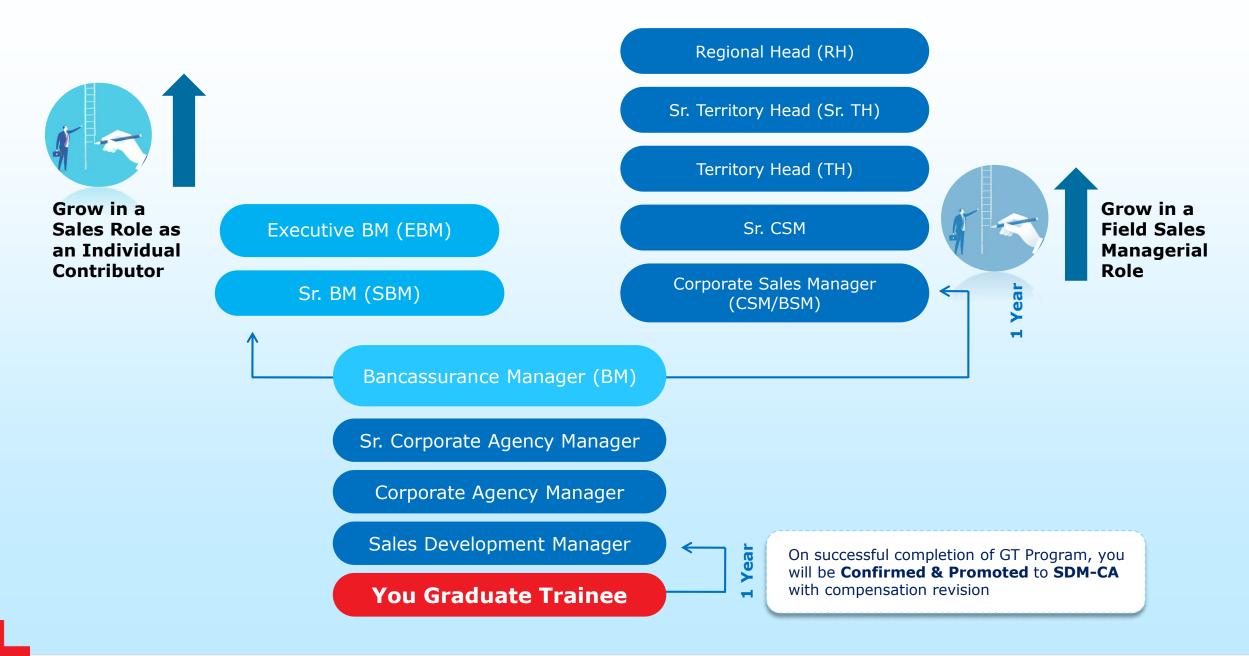


Guide customers to various HDFC Life touch points

- Email
- Branch
- Helpline
- Chat
- Twitter



## **Career Path - Bancassurance Channels**



# **Onboarding Training - Bancassurance Channels**



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# **Hiring Process**



Post Pre-placement Presentation, Candidate application form to be sent to the Placement Officer of the college



Placement officer to share the data in the format shared with the HDFC Life HR team. The Candidates would undergo an Online video based assessment



Assessment cleared candidates would undergo Panel Interview



Panel Interview cleared candidates will receive a Letter of Intent (LoI) from HDFC Life



These selected candidates would be able to join post their final semester examinations with HDFC Life

# **Compensation Structure**

Compensation Details – All State Capitals and Metro Cities (A & B Cat. Cities)				
CTC Component		Per Annum	Per Month	
Salary Part	Basic	82,500	6,875	
	House Rent Allowance	49,500	4,125	
	Other Allowance	89,133	7,428	
	Bonus	32,971	2,748	
	Monthly Gross		21,175	
Retirement and Other Benefits	Provident Fund	20,596		
	Group Insurance Benefit	300		
	Fixed CTC	2,75,000		

Compensation Details – Other Cities (C Cat.)				
CTC Component		Per Annum	Per Month	
Salary Part	Basic	75,000	6,250	
	House Rent Allowance	45,000	3,750	
	Other Allowance	75,548	6,296	
	Bonus	28,795	2,400	
	Monthly Gross		18,695	
Retirement and Other Benefits	Provident Fund	18,066		
	ESIC	7,291		
	Group Insurance Benefit	300		
	Fixed CTC	2,50,000		

# A Winning Combination!





# **Thank You**







